

Cornerstone Community Action Agency

Job Description

CFS Administrative Assistant

Exempt (Y/N): No	Introductory period: 180 days
Supervisor: Director of Child/Family Services (DCFS)	Work Period: 12 months per year

Cornerstone Community Action Agency. is committed to a policy of Equal Opportunity Employment (EOE) in its dealings with both employees and applicants for employment. As such, CCAA provides equal opportunity without regard to race, ethnicity, age, religion, sex, sexual orientation, national origin, disability, status as a veteran, or any other characteristic protected by law except when such characteristic is a bona fide occupational qualification.

CCAA Vision Statement

To build thriving and self-sufficient communities by creating equal opportunities for all individuals and families.

CCAA Mission Statement

A Community in Action, Empowering People, Changing Lives, and Offering Hope to Achieve Self-Sufficiency.

This position assists in the fulfillment of the agency's mission by creating an opportunity to empower people, change lives, and offer hope to achieve self-sufficiency for each individual and family we serve.

SUMMARY: Assist and support the Director of Child & Family Services in ensuring quality services for children and families. Ensure visitors to the office are welcomed and directed to the team member who can assist as needed. Answer the phone, ensuring current knowledge of program services, policies and procedures. Ensure compliance with federal regulations, state licensing regulations, and Cornerstone Community Action Agency Policies and Procedures.

ESSENTIAL DUTIES AND RESPONSIBILITIES. The CFS Administrative Assistant will:

- As the first point of contact for Child and Family Services office, represent Cornerstone Child & Family Services in a positive, professional manner.
- Answering, screening, and forwarding incoming phone calls; provide basic and accurate information in-person and via phone and email.
- Maintain current contact numbers for team members and current locations of centers.
- Receiving, sorting, and distributing daily mail.
- Receives, welcomes, and directs visitors appropriately; notifies company personnel of visitor arrival.
- Maintains a safe and clean reception area by complying with procedures, rules, and regulations.
- Attending the management team and other administrative meetings in office; takes notes for a report to be distributed to attendees
- Assisting in the planning and implementation of meetings and training as requested.
- Maintaining inventory of office supplies for administrative office; compiles and submits Purchase Requisitions for administrative office and centers; submits orders once Purchase Order number is received; organizes supplies in office. (have center orders shipped directly to site)

- Maintains calendars for the schedule of use of conference room, vehicles, and projector.
- Maintains knowledge of allowable sources of non-federal share; collects and compiles all sources and amounts into a monthly report for the CFS Director; include information obtained from Center Directors for inclusion into the report.
- Assist DCFS with preparing required reports for monthly meetings.
- Contributes team effort by accomplishing related results as needed:
- Compile daily, weekly, and monthly CACFP reports and coordinate with H/N/D team to submit required reports to CACFP.
- Assist HR Director with completing reference checks for new hires as requested.
- Maintain current knowledge of changing systems, HSPPS, early care and education best practices and program policies.
- Ensure compliance with all regulations at all times
- Comply with all standards of conduct as stated in HSPPS 1302.90 Personnel Policies and Cornerstone Personnel Policies
- Complete other duties as assigned by DCFS and Executive Director.

General Responsibilities The staff member will:

- Appearance: Ensure personal appearance, personal hygiene, and dress are appropriate for the day's activities and comply with dress code.
- Reliability: Ensure he/she can be counted on to carry out assigned responsibilities independently.
- Safety: Safely and properly use, maintain, and operate all equipment for carrying out duties.
- Punctuality: Employee observes regularly scheduled work hours.
- Compliance: Employee follows Agency policies, procedures, and established regulations including HSPPS and Childcare Licensing.

Qualification Requirement

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodation may be made to enable individuals with disabilities to perform the essential functions.

Education and Experience

Must be 18 years old or older and hold a minimum of a high school diploma or GED.

Required Skills/Abilities

Language Skills

Must have ability to read and interpret documents such as Agency policies and procedures, program outlines and regulations, safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence.

Ability to speak effectively before groups of people, employees, or community organizations. Ability to provide training on regulations, policies, and procedures. Must be able to utilize the telephone to verbally communicate in an effective professional manner with the general public, agency clients, vendors and staff.

Reasoning Ability

Must have the ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Must have the ability to deal with problems involving several concrete variables in standardized situations.

Mathematical Skills

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio, and percent and to draw and interpret bar graphs.

Physical Demands

The physical demands described here are representative of those that must be met by employees to successfully

perform the essential functions of this job. Reasonable accommodation may be made to enable individuals with disabilities to perform the essential functions of the job. While performing the duties of this job, the employee is regularly required to sit long periods of time and use hands and fingers to gather information, write, fax, data entry, telephone, keep his/hers working office clean and orderly. Specific vision abilities required by this job include close vision, distant vision, peripheral vision, depth perception, and the ability to adjust focus. Specific hearing and speaking abilities required by this job include listening to and talking to the general public, agency clients, vendors, and staff. Sustained concentration and attention to detail and accuracy, along with ability to prioritize a complex workload. The employee must be able to lift or move up to 25 pounds.

Other Skills and Abilities

Ability to operate personal computers, e-mail, word processing and accounting software. Must operate fax machines, calculators, typewriters, copier, scanner, and other office machines.

**This form reflects the general details considered necessary to describe the essential function of the job identified and shall not be considered as a detailed description of all the work requirements that may be inherent to the job.*

Failure to comply with Personnel Policies, job responsibilities, and functions, safety policies, can result in disciplinary actions up to and including termination.

DISCLAIMER STATEMENT

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties and skills required of personnel so classified.

EMPLOYEE RECEIPT OF JOB DESCRIPTION

This job description is not intended to be all inclusive. CCAA reserves the right to revise or change job duties. This job description does not constitute a written or implied contract of employment.

I have read and understand this job description. I certify that I am able to perform the requirements of this job description. I have a received a copy of this document.

Employee SIGNATURE

Date of Signature

Employee PRINTED NAME